

Complaints and Appeals Form

www.mcgill.edu.au

ABOUT THIS FORM

This form should be used to make a formal complaint or appeal about any aspect of the services provided to you by us or about our staff, another learner or a third party providing services on our behalf. You may also use this form to dispute an assessment decision (assessment appeal)

Please include as much information as possible about your complaint or appeal as this will help us to resolve your complaint or appeal more efficiently.

YOUR DETAILS

Name: _____ Student ID: _____

Address: _____

Email: _____ Phone: _____

COMPLAINT OR APPEAL DETAILS

Please describe your complaint or appeal, including as much information as possible including relevant dates and persons involved. Attach any supporting evidence and reference them in your description.

What would you like the outcome of this complaint or appeal to be? _____

Include any other comments. _____

DECLARATION

I declare that the information provided by me to the best of my knowledge is accurate and truthful and can be used to investigate the complaint or appeal.

Signature:

Date: _____

Please submit this form to our office via email: ceo@mcgill.edu.au or post

OFFICE USE ONLY

Received by: _____ Signature: _____ Date: _____